**Contract of Care**

The GPs, Nurses, Practitioners and Staff aim to provide the highest possible care to our patients. The aim of this Contract of Care is to ensure that you understand the practice policies and why such policies are in place, and then follow them. We particularly recommend that you read closely the details relating to our Appointment, Repeat Prescribing and Behaviour expectations.

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| **Your responsibilities:** | **Practice responsibilities:** |
| Comply with recommended treatment. | Offer access to quality medical services. |
| Participate in appropriate screening and prevention programmes. | Provide you with an appointment with a GP or appropriate healthcare professional or signpost you to a suitable alternative service in line with our appointments procedure. |
| Commit to a healthy lifestyle with support from the Practice if required. | Enable you to access relevant appointments with the right clinician the first time. |
| Treat clinicians and staff with dignity and respect at all times. | Treat you with dignity and respect at all times. |
| Be aware of our practice booking system and use this appropriately to book with the appropriate clinician. | Ensure all patients have access to a patient information leaflet which includes information on how to book an appointment. |

Information about all the services we provide are detailed on our website. If you do not have access to the internet, please ask at reception for a practice leaflet. Before deciding that you wish to join the Practice we ask that you review this information in order to decide whether you can follow the policies presented by the Practice in line with the General Medical Services GP contract.